

From: Mark Rice
To: 'microsoft.atr(a)usdoj.gov'
Date: 1/23/02 8:14pm
Subject: Microsoft Settlement

People of the Department of Justice,

I am just a U. S. Citizen and not a lawyer. But I think the settlement is just a slap on the wrist. It does not remedy the continuing pattern of abuse.

If we had real competition in desktop OSES and office software we would not see Microsoft do the following:

A) Treat the customer with contempt. The product activation feature means I have to ask permission to use what I have paid for. They would not be able to do this in a competitive environment.

B) Prohibit OEMs from shipping machines that boot to both Windows and another OS such as Linux, BSD or BeOS. You can not buy a dual boot computer from an OEM. The market craves this. Something is wrong.

C) Reward workers at OEMs for telling Microsoft who has ordered "Naked Computers" without an OS installed. Microsoft thinks it is entitled to collect money for every computer even if it does not have a Microsoft OS on it.

D) Have dead people write letters of support to state Attorneys General. Microsoft was not even apologetic when they were caught on this one!

Thank you for reading my rant!!

Yours Truly

Mark S. Rice
1514 Oyama Place
San Jose, CA 95131